



Community Safety Plan 2013/2014

DRAFT

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1. Foreword

Welcome to our partnership plan for 2013-14, which outlines how we are going to collectively tackle Community Safety issues in Thanet. This plan sets out our performance over the last 12 months, identifies priority areas for the next year and outlines what we are going to do to improve them.

Crime over the last year has reduced by 4.7%, which is 496 less offences being committed across the district¹. Thanet has seen biggest reductions in robbery offences (-14%) and criminal damage which has seen – 237 offences. (-11 %) The partnership has achieved this by delivering actions contained within last years plan but also investing time realigning some functions and improving efficiency by integrating services into day to day working practices.

We have also recently seen a number of changes to the community safety landscape. In November 2012 the first Police and Crime Commissioner was appointed, and the 2013-2017 Kent Police and Crime Plan sets out a number of pledges including a grant of £40,000 to Thanet for 2013-14. This plan directly aligns itself with a number of the themes within the Police and Crime Plan as well as the Kent and Medway Community Safety Agreement 2011-14 and Thanet District Council corporate plan focus - 'making our district a safer place to be'.

April 2013 also sees the introduction of Clinical Commissioning Groups to the partnership as a responsible body and further proposals are also on the horizon to amend the tools and powers available to tackle Anti Social Behaviour.

Public perceptions of crime remain stable, 93.2% of people report to feeling 'very' or 'fairly' safe in their local area in Thanet, 28.7% worry about being a victim of crime and the issues reported as being of greatest concern to residents were people 'hanging around', using or dealing drugs and litter and rubbish.²

Data analysis identifies, we continue to face challenges across our district with anti social behaviour, domestic abuse, violent crime, drug and alcohol misuse and certain theft offences. Stakeholder consultation indicated that partners and members of the public felt these were the right priorities for the next twelve months, and therefore the partnership will focus on the following priorities for 2013-14:

- Anti Social Behaviour - including environmental ASB
- Domestic Abuse
- Violent Crime
- Substance Misuse – including alcohol
- Acquisitive crime & theft offences

Over the next year the partnership will focus on the identified priorities and commit the respective officers within each agency to support delivery of this plan. These identified priorities also align with the Kent Community Safety Agreement Focus areas for 2011-14 and so County and District resources can be utilised in partnership delivery.

We also pledge to continue our public engagement meetings to ensure we identify correctly those issues that matter most to our communities.

Chief Inspector Rob Fordham
Thanet District Commander
Kent Police

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Cabinet member for Community Safety
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Thanet District Council

¹ Kent Police data from 01 October 2011- 30 September 2012 supplied by KCC Community Safety Team

² Kent Crime and Victimization Survey data September 2012

2. Background and context

The Crime and Disorder Act 1998, changed the way crime and anti social behaviour was to be tackled, as it recognised that in order to be effective, agencies needed to work together to address the issues collectively. Each local area formed a Crime and Disorder Reduction partnership (CDRP) which are now called Community Safety Partnerships.

Who are the partnership?

Thanet's Community Safety Partnership is made up of key statutory partners that have to ensure specific obligations such as public engagement and action plan delivery are adhered to.

Our statutory partners are: Thanet District Council, Kent County Council, Kent Police, Kent Fire and Rescue Service, Kent Probation and the Clinical Commissioning Groups (which have the responsibility for health services locally).³ We also work with a large number of public and private sector partners as well as voluntary and community groups to collectively implement and deliver initiatives that will help all areas of Thanet become a safe place to live, work and visit.

Why do we have a plan?

The Crime and Disorder Act 1998 places obligations on the Community Safety Partnership to produce an annual Community Safety Plan, to outline how all partners intend to work together to impact upon crime and disorder, substance misuse and reduce reoffending in the local area.

Each year officers from the District Council co-ordinate a strategic assessment of relevant data which then enables the partnership to identify where the biggest challenges lie. All extended partners then come together at an annual conference, to review what the data is telling us and devise an action plan, around how we collectively aim to make improvements- which then forms this document. Partners also set targets which are then used to measure our performance against these actions, which will be reported back in next years plan.

How does this link with the national, county and local context?

In developing this plan a number of relevant strategies and plan were considered. This ensures that we comply with relevant national and local strategic direction. These plans include but are not limited to:

- A New Approach to Fighting Crime (Home Office 2011)
- More Effective Responses to Anti Social Behaviour (Home Office 2012)
- Helping Troubled Families turn their lives around (Home Office 2013)
- Police Crime Commissioner Plan 2013-17
- Kent and Medway Community Safety Agreement 2011-14
- Kent ASB Strategy & Minimum standards 2012
- Kent and Medway Domestic Abuse Strategy 2011-13
- Kent Policing Plan 2011-15
- Kent and Medway Strategic Plan for Reducing Reoffending (2012-15)
- Kent Fire and Rescue Service Road Safety Action Plan (2009-12)
- Thanet District Council Corporate Plan 2012-16

³ More information on the partnership structure and annual cycle can be found in section

3. Key achievements for 2012/ 13

Last year's community safety plan focused on Anti Social Behaviour, Domestic Abuse, Substance Misuse and Violent Crime. 23 actions were set and to date 19 have been completed, 3 actions partially completed and 1 action was removed due to being already covered by another action.

Anti Social Behaviour

- The ASB car has now been taken on as an initiative that forms the daily work of Police Community Support Officers. Partners continue to input priority focus locations into the daily operation taskings and partners join the PCSOs when possible.
- 47 high risk or complex cases have been referred for additional multi agency support through the partnership ASB panel process. 41 cases have now been closed following collaborative interventions.
- Enforcement action has been taken successfully on a number of cases, this has included 47 ASB warning letters issued by officers, 7 acceptable behaviour agreements issued to those causing nuisance behaviour within our communities and one civil ASBO successfully granted by the courts.
- A dispersal order has also been implemented and extended in Cliftonville West ward, Margate, giving police additional powers to tackle nuisance groups, which has seen a decrease in reported issues.
- 606 vulnerable people have been supported through anti social behaviour and over 100 warning notices for nuisance have been issued. Banning orders for those repeatedly shop lifting have also been introduced and currently 15 people have exclusion notices for retail premises.

Domestic Abuse

- Training was delivered for front line partnership officers, including children's centre staff, youth workers from the Engage forum and Police patrol officers around the domestic abuse support services available in Thanet.
- An awareness day was held as part of the Summer Blast youth event in August 2012 which 411 young people attended.
- The Blossom support group was set up in April 2012 to add support to victims of domestic abuse from survivors.

Violent Crime

- Training was delivered to partner agency staff to prevent violent extremism and enable front line officers better identify and support any people at risk of radicalisation.
- The partnership has continued to support the management of repeat and prolific offenders, through the Integrated Offender Management (IOM) process, which has now been adopted into day to day working. Of the current cohort for February 2013, 15 individuals who have been identified as having a predisposition to violence, are receiving intensive multi agency supervision to address this and other associated factors such as substance misuse.
- The Friday Night Project and the Intoxic8 program delivered targeted work to over 4300 under 18 year olds, both in Thanet secondary schools and through street level engagement. The project dealt with violence in the home and promoted positive relationships and self esteem.

Substance Misuse

- A number of multi agency operations have been carried out to tackle substance misuse and initiatives such as the swabbing of toilets and use of drugs dogs in licensed premises continues. 4 operations have been carried out to date and over 800 people visiting the premises were swabbed on entry.
- 2012 has also seen the Drug Testing on Arrest (DToA) pilot be successfully implemented in Thanet and 706 compulsory drug tests administered, 257 of which tested positive. There was also an additional 143 people who accessed drug treatment in Thanet⁴ for 2011/12 as a result of the pilot.
- The mobile 'Sherpa' camera continues to be deployed and has been utilised 7 times for targeted operations. This not only allows evidence gathering but also acts as a deterrent where seasonal issues occur.
- Trading Standards co-ordinated four test purchase operations to target shops suspected of selling alcohol and tobacco to under age young people.

⁴ Kent Drug and Alcohol Action Team (KDAAT) data for 2011/12

4. Summary of the 2012 Strategic Assessment

Each year the Community Safety Partnership has to produce a Strategic Assessment of the district to identify any crime and disorder trends, that can then be used to inform the priority planning for the coming year. It basically ensures we are focussing our efforts collectively on the areas that are most in need.

This is done by analysing data and intelligence reports from the previous year, which is usually, 01 October 2011 – 30 September 2012 to produce recommended priority areas the data is telling us are a concern or residents have highlighted.

The priorities are then compared with other areas and ranked against a number of factors, including volume, trend over time, resident's perception and how much it is felt the partnership can influence. This is then reviewed by our stakeholders and finally the top ranked priorities are analysed in depth, to help guide practitioners in formulating actions that they feel will have an impact on each priority. Residents are also consulted at the same time on the list of the top priorities to ensure we understand the issues that impact them the most.

The following areas were identified by this process and recommended as emerging priorities for the 2013-14 partnership plan:

- **Anti Social Behaviour**

Overall there has been a decrease in the number of reports of ASB however Thanet still has the highest levels in the County. 606 victims have been highlighted as vulnerable and of those 76 were recorded as being of high or medium risk.

Analysis of ASB including environmental nuisances across Thanet, highlights that Cliftonville West, Margate Central, Central Harbour and Eastcliff wards experience the highest volumes. 6807 reports of ASB were made to Kent Police and an additional 5990 to Thanet Council and East Kent Housing Departments, totalling a potential 12,797 incidents across agencies, including incidents of neighbour disputes, graffiti, criminal damage, noise nuisance, flytipping and abandoned or illegally parked vehicles.

Deliberate rubbish fires and flytipping were also highlighted as having a correlation in Margate Central ward.

Due to the high volumes of anti social behaviour in the District, recommendation is made that ASB continues as a priority for the partnership.

- **Domestic Abuse**

Incidents of domestic abuse have increased in Thanet at a slightly higher rate than the county-wide increase. Per 1,000 population, Thanet has the highest rate of domestic abuse incidents and repeat victims in the county. Of the total reports, 25% are repeat incidents, this is the 4th highest in the county.

Analyzing further local postcode data based around caseloads, the highest volumes can be seen primarily in the Cliftonville West ward, indicated by the CT9 (2) prefix on postcode and Newington and Northwood wards, indicated by the CT12 (6) prefixes.

High levels can also be seen in the Margate Central CT9 (1) and Dane Valley CT9 (3) wards.

Due to the high levels of domestic abuse and repeat incidents, recommendation is made that Domestic Abuse remains as a priority for the partnership.

- **Violent Crime**

Thanet is currently experiencing a slight increase in violent crime compared to previous years. An increase of 2.4% or 62 offences, places Thanet 12th (worst) in the county.

QEQM hospital recorded 55 admissions of Thanet residents, for assault. The highest admissions were from Newington ward and made between the hours of 2000 and 0400. Approximately 70% of all admissions to QEQM were male and 30% female. Of those recorded, the majority of males reported to have been assaulted in the street, bar/pub or at school / college, where as the majority of females reported to have been assaulted in the street or at home.

Looking specifically at violence against the person offences, crimes in this category have seen an increase of 80 offences or 3.5%, from 2285 to 2365. This rate of increase is above the county increase of 0.4% and peaks during the summer months. Thanet has the highest rate in the county and ranks 14th out of 15, when compared to other areas with similar social and economic demographics. For the current financial year to September 2012, at ward level, Margate Central and Cliftonville West recorded the highest volumes of violence against the person with 211 and 207 recorded crimes respectively.

Due to the increase in violent crime, recommendation is made that violent crime remains as a priority.

- **Substance Misuse – including alcohol**

Overall drug offences have increased by 11% or 47 incidents. This is the greatest increase in the county and goes against an average decrease of 10% in other areas. There have been no identified seasonal trends.

630 hospital admissions were recorded for Thanet residents between June 2011 and May 2012, which is a slight increase compared to previous years. The majority of those admissions were from Cliftonville West, Margate Central and Eastcliff wards.

KDAAT data records there were 434 clients accessing treatment for problematic drug use for 2011/12. This is a decrease of 31 clients, compared to 2010/11.

Thanet has the highest mortality rate for alcohol misuse compared to other districts, with the highest hospital admissions coming from people living in the wards of Margate Central and Newington. Of those recorded the majority of women were aged between 40-49 and men 20 -24.

Due to the increase in drug offences against the county wide decrease, recommendation is made that substance misuse including alcohol remains as a priority.

- **Acquisitive crime & theft offences**

A review of acquisitive crime offences, which includes reports of theft, burglary and shoplifting. Overall some theft offences have decreased, however Thanet still remains as having the highest levels in the county.

Theft offences also experience seasonal trends and increased over the summer months.

Burglary offences increased by 97 incidents, (13%) and experienced a similar seasonal peak in August 2012. Thanet again has the highest rate in the county.

Theft of a pedal cycle has also seen an increase of 20% (45 thefts) and again goes against a county wide decrease and places Thanet 11th out of 12 districts in Kent.

Shoplifting and motor vehicle thefts are however, showing a decreases and Thanet is performing better compared to other districts in Kent.

Despite some improvements and better performance, it is felt the partnership could heavily influence crime prevention and community safety in this area. It is also acknowledged further social and economic reforms, could have an serious impact on acquisitive crime.

Recommendation is made that acquisitive crime is included as a new partnership priority.

Cross Cutting Themes

Data analysis also acknowledged that the priorities are often inter-related and has identified three distinct cross cutting themes that run through all of the priority focus areas.

Actions contained within this plan are therefore built around the five identified priorities and three cross cutting themes, as shown in the chart below:

		Priorities				
		ASB (including environmental)	Domestic abuse	Violent Crime	Acquisitive crime & theft offences	Substance misuse (including alcohol)
Cross cutting themes		Targeting prolific offenders / repeat locations				
		Safeguarding vulnerable & young people				
		Prevention & early intervention				

5. Priorities for 2013/14

Following priority recommendation from the strategic assessment, consultation took place with partners and residents around the proposed priorities. Both residents and stakeholders agreed the priorities and focus areas for 2013-14 as shown below:

Anti Social Behaviour

Anti social behaviour is defined as “any aggressive, intimidating or destructive activity that damages or destroys another persons quality of life” (Home Office 2012). It can include incidents of neighbour nuisance, graffiti, flytipping, deliberate fires or nuisance vehicles.

Through this plan we aim to:

- Target repeat offenders and hot spot locations for ASB, criminal and environmental damage
- Improve the support for victims of ASB and encourage awareness of the consequences of ASB
- Support diversionary interventions for groups at risk of ASB such as excluded young people
- Improve perceptions and general safety messages, including that of nuisance vehicles and road safety

Domestic Abuse

Domestic abuse is being controlled or intimidated either physically, sexually, emotionally or financially by a current or previous partner or family member. Recent national definitions have been formally expanded to now also acknowledge abuse between people aged 16 and 17.

Through this plan we aim to:

- Target repeat perpetrators
- Focus outreach at hard to reach groups
- Increase intervention in peak locations
- Target outreach support to peak times

Violent crime

Violent crime is the sum of violence offences where the offender has used, or threatened to use force. Partnership activity over the next year looks to focus efforts on reducing violence in the night time economy but also supporting existing initiatives which have an association to perpetuating violence such as loan sharking initiatives and ‘prevent’ strategy.

Through this plan we aim to:

- Tackle night time economy violence
- Identify and reduce school and college related violence
- Improve violence support for young and vulnerable people
- Target support at hard to reach groups and key locations

Substance Misuse

Substance misuse is the inappropriate use of substances such as drugs and alcohol to the extent where the use is having a negative impact on an individual's wellbeing, that of their family or the wider community. This can also include the misuse of legal highs and solvents.

Through this plan we aim to:

- Target outreach work in key locations
- Address the links between acquisitive crime and substance misuse
- Tackle substance misuse in the night time economy

Acquisitive crime

Acquisitive crime is defined as offences where the offender derives material gain from the crime and is usually considered the sum of a number of 'theft related' offences, including domestic burglary, shoplifting and vehicle thefts. Intervention also looks at improving safety.

Through this plan we aim to:

- Target seasonal theft trends such as a peak in the summer months
- Target preventative work to key locations and individuals at risk of acquisitive crime
- Support vulnerable groups at risk of acquisitive crime
- Prepare for the impact of welfare and economic changes

6. Key Actions for 2012/13

How the action plan works?

The following pages detail the actions we hope to take to achieve these goals for each priority. They set out what we are going to do, who leads on the action and most importantly, how we are going to measure success.

The plan also shows how Thanet's Community Safety Plan links to other local and county plans and strategies.

Delivery of the plan is undertaken throughout the financial year of April – March.

Priority - Anti Social Behaviour

Theme	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
Target repeat/ prolific offenders & locations	AS01: Expand Police restorative practice clinics to include ASB offenders and cater for cases referred by the multi-agency ASB panel		Kent Police Community Safety Unit Sergeant ASB Panel members Local Police NH Officers EK Mediation Service Youth Inclusion Support Programme (YISP)	Reduce repeat offending Improve offenders understanding of the consequences of ASB on victims High levels of ASB compared to other parts of Kent (Strategic Assessment 2012)	Set up the pilot restorative practice clinic for ASB cases At least 5 ASB referrals to RP clinic Reduction in ASB by repeat perpetrators referred to the clinic	Reduce the harm caused by ASB (Kent Police ASB Strategy 2011) Utilise restorative practices for first time offenders (PCC Plan 2013-17)
	AS02: Increase the use of Community Payback to undertake environmental clearance in targeted hot spot areas.		TDC Community Safety Manager Kent Probation Community Payback Supervisor TDC Environmental Enforcement team TDC Waste and Recycling	Reduce the cost of graffiti removal and damage repair Encourage offenders to understand the impact of their actions on the community High levels of graffiti and criminal damage compared to the rest of Kent (Strategic Assessment 2012)	50 referrals and removals to be completed by Community Payback in Thanet 10 suggested locations to be put forward by residents through the Neighborhood Engagement Meetings	'Making our district cleaner & greener' (TDC Corporate Plan 2012-16) 'Influencing work of other agencies & making our district cleaner' (TDC Corporate Plan 2012-16)
	AS03: Co-ordinate targeted multi agency visual audit and enforcement days around Anti Social Behaviour, to tackle nuisances identified by Neighbourhood Engagement Meetings		TDC Environmental Health Manager TDC Community Safety Manager Kent Police Community Safety Unit Kent Fire and Rescue Service	Reduce reports of dog fouling and litter concerns Improve the local environment Respond to local issues identified by local people	4 targeted operations co-ordinated and held Results of the operations fed back to members and the public Increase in enforcement taken on operations	'Making our district cleaner & greener' (TDC Corporate Plan 2012-16) 'Influencing work of other agencies & making our district cleaner' (TDC Corporate Plan 2012-16)

	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
	AS04: Streamline existing ASB information for each agency and produce a standardised set of partnership advice leaflets including a young person's guide to ASB.		TDC Community Safety Manager Kent Police Community Safety Unit Sergeant Hartsdown Tech College Engage Forum / Kent Integrated Adolescent Support Services (KIASS) Kent County Council	Ensure advice given around ASB is consistent & accessible Encourage more people to come forward when they are experiencing issues Feedback from the 2012 community safety survey showed some people were unclear what types of incidents to report to which agency	All partner leaflets reviewed and at least 3 standardised leaflets produced Guide produced and circulated to a range of audiences including young people and elderly groups.	Implement minimum operating standards (Kent and Medway CS Agreement) Putting victims first (Police Crime Commissioner Plan 2013-17)
	AS05: Multi skill front line staff, to better deliver partnership objectives. (Including designating additional TDC officers to identify license breaches and delivering fire safety advice to Environmental Enforcement officers and crime prevention advice to Fire Safety Officers delivering home safety checks)		TDC Environmental Enforcement Manager Kent Fire & Rescue Service Partnership Manager Community Safety Unit Sergeant Kent Police Housing Regeneration Team leader TDC Community Safety	Wider delivery of key partnership messages, by multi skilling staff to signpost to other agencies services. Evidence of links between areas with high fire statistics and fly-tipping cases High levels of fly tipping and rubbish fires compared to other parts of Kent (Strategic Assessment 2012)	One day training course delivered to staff from each agency Reduction in the number of deliberate fires for Thanet compared to the previous year	Making the best use of our resources (Policing Plan 2011-15) Identify collaboration opportunities to prevent crime and ASB (PCC plan 2012-17) Focus on training and development of staff (Kent and Medway Safety Plan 2013)
	AS06: Hold information sharing meeting for all agencies dealing with ASB case management and improve agency support for private landlords, to share good practice and move towards a consistent recording approach		TDC Community Safety Manager Housing Association Staff TDC Housing staff Landlord forum Troubled Families Project Manager	Reduce the chances of a case being missed by multiple agencies Make best use of the legislation that agency has to enable the best possible result for victims of ASB 154 troubled families identified in Thanet	All agencies operating in Thanet engage with process Meet minimum standards in ASB case management Increase in % of cases resolved by ASB Panel	Putting victims first (Police Crime Commissioner Plan 2013-17) Implement minimum operating standards (Kent and Medway CS Agreement)

	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
	AS07: Develop a victim support project using previous victims of ASB as support mentors as seen in the Birmingham BRAVE mode		Victim Support TDC Community Safety Manager	Improve support to victims of ASB Address the lack of victim support for ASB enforcement cases	3 mentors vetted and trained 50% satisfaction rating based on victim survey post support	Putting victims first (Police Crime Commissioner Plan 2013-17)
	AS08: Develop promotional campaign with Stagecoach and South Eastern trains around safety & ASB prevention on public transport		TDC Community Safety Manager Stagecoach Buses British Transport Police South Eastern trains	Reduce ASB on public transport Improve perceptions of safety on public transport Reports from British Transport Police of ASB on railways and Stagecoach on buses (KCC Data hub 2012)	Campaign designed and distributed on buses/trains Companies report reduced rate of ASB and/or improved level of safety from customers	Implement preventative campaigns (Police Crime Commissioner Plan 2013-17) Promoting confidence & communicating effectively (British Transport Police ASB Strategy)
Prevention & early intervention	AS09: Ensure CSP presence at key local public events to promote our work but with specifically targeted messages about road safety at youth events.		TDC Community Safety Manager Kent Fire & Rescue Service Kent Highways Kent Police All partners wanting to promote their messages	Raise awareness of the Community Safety Partnership and its work Improve the safety of young people across our district High levels of road traffic collisions (Road safety profile for Thanet January 2013)	3 existing events attended and partnership initiatives promoted Reduction in young driver related road traffic collisions Increased visitors to partnership website	Undertake enforcement and preventative activity to reduce those injured on Kent's roads (PCC Plan 2013-17) County care group Road Safety Plan

Domestic Abuse

Theme	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
Target repeat/ prolific offenders & locations	<p>DA01: Run regular awareness campaigns promoting local services in Thanet and align with national campaigns such as the 'teenage abuse campaign'</p>		<p>Domestic Abuse Forum Chair</p> <p>TDC Community Safety</p> <p>Clinical Commissioning Group</p> <p>Local Secondary Schools</p>	<p>High volumes of domestic abuse incidents compared to other parts of Kent (Strategic Assessment 2012)</p> <p>Reduce high repeat incident rate</p> <p>Acknowledge the inclusion of 16 and 17 year olds in the nation definition of abuse</p>	<p>2 x campaigns delivered and circulated to all GP's, Schools and children's centres</p> <p>Increased attendance at the One Stop Shop</p>	<p>Provide effective support for those who have suffered abuse (Police Crime Commissioner Plan 2013-17)</p> <p>Improve multi agency working (Kent & Medway Domestic Abuse Strategy 2011-13)</p>
	<p>DA02: Investigate options to bring a local domestic violence / perpetrator community programme to Thanet.</p>		<p>TDC Community Safety Manager</p> <p>Kent Probation</p> <p>Oasis Domestic Abuse Services</p>	<p>Improve access to support services for perpetrators by providing more localized provision</p>	<p>Feasibility conducted and pilot planned</p> <p>Reduction in repeat cases of those who complete the programme</p>	<p>Provide perpetrators with support to understand their actions and hold them to account (Kent & Medway Domestic Abuse Strategy 2011-13)</p>
Safeguard vulnerable & young people	<p>DA03: 4 week trial of one stop shop advocate/domestic abuse worker visiting focus locations such as the Gateway and QEQM hospital during peak times</p>		<p>Domestic Abuse Forum Chair</p> <p>QEQM</p> <p>Clinical Commissioning Group</p>	<p>Improve access to the existing service provision</p> <p>Improve service engagement with hard to reach groups</p> <p>Reports of domestic assaults at QEQM hospital between 2000 & 0400 hours (Strategic Assessment 2012)</p>	<p>Increase in those accessing support services</p> <p>20% engagement rate of those attending QEQM</p>	<p>Provide effective support for those who have suffered abuse (Police Crime Commissioner Plan 2013-17)</p>

	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
	DA04: Fund and support delivery of localised Independent Domestic Violence Advisor provision for Thanet.		TDC Community Safety Manager Domestic Abuse Forum Funding from partner agencies	Thanet has the highest rate of domestic abuse cases in the county (Strategic Assessment 2012) Ensure a consistent approach is made to supporting victims	All high risk cases managed centrally by county contract More cases reaching court from the district than previous year	Continue support for Domestic Abuse victims in court (Kent & Medway Domestic Abuse Strategy 2011-13) Commission a county wide specialized service for domestic abuse advisors (Police Crime Commissioner Plan 2013-17)
Prevention & early intervention	DA05: Deliver an education program in primary and secondary schools, which encourages 'positive relationships'. Utilizing existing materials		Oasis Domestic Abuse Service Community Safety Unit Sergeant Kent Police Kent Integrated Adolescent Support Services (KIASS)	High levels of domestic abuse reports in households with children (Strategic Assessment 2012) Influence and safeguard vulnerable people and protect them from a cycle of abuse	Develop program and deliver inputs into at least 5 schools and 150 10-16 year olds	Focus on early intervention, prevention and education around domestic abuse (Kent Community Safety Agreement 2011-14)
	DA06: Develop the Respect Toolkit male mentoring for young men / boys at risk of instigating abuse in relationships.		Oasis Domestic Abuse Service Kent Probation TDC Community Safety Manager Youth Offending Service	Improve early intervention with young people and support the 'Love shouldn't hurt' Kent campaign	Programme delivered successfully to at risk young men / boys Over 10 young males mentored as part of the program	Provide perpetrators with support to understand their actions and hold them to account (Kent & Medway Domestic Abuse Strategy 2011-13)

Violent crime

Theme	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
Target repeat/ prolific offenders & locations	<p>VC01: Review existing technical equipment and its ability to impact on violent crime and improve the night time economy. E.g. CCTV, head cameras and radios</p>		<p>TDC Community Safety Manager</p> <p>TDC Environmental Health Manager</p> <p>Thanet Safe LTD</p> <p>Kent Police Licensing officer</p>	<p>Identify the most appropriate ways to have an impact on violent crime</p> <p>To target any available resources most appropriately & support licensed premises</p>	<p>Review completed of available resources</p> <p>Resources deployed and targeting co-ordinated by local intelligence</p>	<p>Support delivery of the Violent Crime Strategy (Kent Police)</p> <p>Making our District Safer (TDC Corporate Plan 2012-16)</p>
	<p>VC02: Support implementation of the national 'Loan Shark' initiative to target areas with known issues and raise awareness amongst vulnerable communities</p>		<p>LIAISE Officer – South East – Trading Standards</p> <p>TDC Community Safety Manager</p>	<p>Reduce any violence associated with illegal money lending & protect vulnerable people</p> <p>Increase intelligence gathered locally around loan sharking</p>	<p>Training delivered to front line officers</p> <p>Marketing campaign distributed</p> <p>3 people identified locally and reported for further investigation</p>	<p>Support local delivery of existing initiatives (Kent Community Safety Agreement 2011- 14)</p>
	<p>VC03: Introduce violent crime as a trigger offence that initiates a compulsory drug test when in police custody</p>		<p>Kent Police Drug Testing on Arrest Lead</p> <p>Kent County Council Drug and Alcohol Team</p> <p>Kent Police Drugs Liaison Officer</p>	<p>Gather more information around violent crimes influenced by substance misuse</p> <p>Identify any additional offending triggers and signpost for appropriate support</p>	<p>Trigger offences agreed</p> <p>Custody sergeants and drug support workers briefed</p> <p>Over 10 offenders tested and those testing positive referred for drugs support</p>	<p>Identify problematic drug users (Kent Drug and Alcohol Action Team business case 2011-12)</p> <p>Deliver local Drug Testing on Arrest Pilots (Home Office Drug Strategy 2010)</p>
Safeguard vulnerable & young people	<p>VC04: Deliver violence awareness training in local secondary schools and promote local support groups to young people</p>		<p>Kent Police Community Safety Unit Sergeant</p> <p>Kent Integrated Adolescent Support Services (KIASS)</p>	<p>Improve intelligence gathering around violence in schools & colleges</p> <p>Noticeable levels of hospital admissions for assault reported as occurring at school or college (Strategic Assessment 2012)</p>	<p>Inputs delivered in at least 3 schools and to 90 young people aged 11-17 years</p> <p>Reduction in young people committing violence related crimes</p>	<p>Reduce the impact of violent crime in communities (Kent Police Violent Crime Strategy)</p>

	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
	<p>VC05: Utilise the SOS mobile trailer as an 'In Case of Emergency' (ICE) drop-in facility in the key night time economy locations. Staffed with nurses and outreach workers under the community pastors scheme</p>		<p>Pipeline Youth Initiative</p> <p>Thanet Churches</p> <p>Clinical commissioning Group</p> <p>TDC Community Safety</p> <p>Kent Police</p>	<p>Reduce night time vulnerability</p> <p>Reduce burden on ambulance service in night time economy</p> <p>Reduce hospital admissions between 2000 and 0400 (Strategic Assessment 2012)</p> <p>Improve general public safety</p>	<p>3 events resourced</p> <p>Evaluation report to show the cost savings made from fewer reports to public services</p> <p>Improved resident feelings of safety through regular survey data</p>	<p>Effectively tackle violent crime (Kent Policing Plan 2011-15)</p> <p>Influence the work of other agencies to ensure the best outcomes for Thanet (Thanet District Council Corporate Plan 2012-16)</p>
Prevention & early intervention	<p>VC06: Implement the 'Prevent' sports initiative to deliver sports sessions to young people in key locations offering opportunities to integrate into the wider community</p>		<p>Kent Police – Special Branch</p> <p>TDC Community Safety</p> <p>TDC Sport and Leisure Officer</p>	<p>Recognise the power of sport to engage with hard to reach communities</p> <p>Partners make best use of captive audience to get key messages across</p> <p>Reduce the risk of young people being radicalized</p>	<p>Deliver at least 12 sessions and engage with 50 young people</p> <p>Identify and refer any vulnerable people to the 'Channel' support process</p>	<p>Prevent radicalisation or violent extremism in our communities (Police Crime Commissioner Plan 2013-17)</p> <p>Kent Police 'Prevent' strategy</p>

Substance Misuse

Theme	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
Target repeat/ prolific offenders & locations	SM01: Co-ordinate and run targeted evening operations to tackle alcohol and substance misuse in the night time economy. Ensure licensed premises checks, KFRS fire regulation checks and trading standards – weights and measures checks.		Technical Fire Safety Manager – Kent Fire and rescue Service Kent Police Licensing TDC Licensing Trading Standards	High levels of substance misuse in Thanet KCVS perceptions of ‘drug issues’	Deliver 2 initial operations Visit and check all licensed premises for enforcement breaches	Effectively tackle alcohol related crime (Kent Policing Plan 2011-15)
	SM02: Pilot a substance Misuse outreach worker based at QEQM hospital at peak times		Turning Point Clinical Commissioning Group Kent Police Drugs Liaison Officer	Target outreach work to hospital admissions during the evening hours Increase people using support services	Outreach worker there on 4 occasions At least 5 people signposted for support Information distributed at the hospital	Deliver drug and alcohol intervention programs that assist with dependencies (PCC Plan 2013-17)
	SM03: Install Designated Public Place Order (DPPO) signage in prime locations and obtain commitment from partners to enforce the order and signpost treatment services		TDC Community Safety Manager Kent Police Turning Point	Enforce alcohol related anti social behaviour and disorder Increase in complaints related to alcohol Increased support referrals for those needing treatment	Promotional campaign delivered district wide 25 signs installed Police confiscated alcohol on over 30 occasions	Support delivery of the Kent Alcohol Strategy 2010-13
	SM04: Refer anyone convicted of motoring offences, particularly whilst under the influence of substances to ‘Youth Engagement Around Road Safety’ (YEARS) scheme	March 2014	Kent Police Community Safety Unit Inspector Youth Offending Service Kent Fire and Rescue Service Kent Probation	To improve road safety across our district Reduce the high levels of fatalities due to road traffic collisions (Thanet Road safety Profile January 2013) To improve young peoples understanding of the dangers of driving whilst under the influence	Run 2 courses held Over 10 referrals to course Of those referred, over 60% not committed further offences over 6 month period	Undertake enforcement and preventative activity to reduce those injured on Kent’s roads (PCC Plan 2013-17) County care group Road Safety Plan 2013

	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
Target repeat / prolific offenders & locations	SM05: Continue to support the Drug Testing on Arrest initiative for Thanet and investigate drug treatment and testing for under 17 year olds		Youth Offending Team Manager – East Kent Kent Police Kent Council for Addiction-young peoples services	Appropriately identify those misusing substances Identify those at risk of further substance dependency and signpost into appropriate support services	Review existing services Plan a pilot for the drug testing of young people	Deliver local Drug Testing on Arrest Pilots (Home Office Drug Strategy 2010) Identify problematic drug users (Kent Drug and Alcohol Action Team business case 2011-12)
Safeguard vulnerable & young people	SM06: Run an alcohol awareness engagement campaign during the summer for under 18's to tackle binge drinking and legal highs and facilitate performance of substance misuse awareness play		TDC Community Safety Manager Pie Factory Music Kenwood Trust Solomon Theatre Group Kent Council for Addiction	Reduce the use of legal highs amongst young people Engage with young people to raise awareness of dangers of substance misuse	Promotional video produced & circulate to young people and youth groups. 5 pop up street performances & 2 theatre performances delivered to over 500 young people	Educate young people of the harm caused by substance misuse (Kent Police Crime Reduction Strategy 2011-15)
Prevention & early intervention	SM07: Replace community sharps boxes in public toilets and install promotional details for self referral to substance misuse treatment provision		TDC Community Safety Manager TDC Waste and Recycling Canons Clerical Group Turning Point	Reduce drug litter in public toilets Promote support services and self-referral into them Evaluation of key usage areas to target support	Contract awarded for boxes to be checked weekly and empty monthly Reports of dumped drug paraphernalia reduced	Educate young people of the harm caused by substance misuse (Kent Police Crime Reduction Strategy 2011-15)
	SM08: Integrate the new combined drug and alcohol service provided by Turning Point and ensure key agencies understand available services	March 2014	Turning Point Area Team Leader TDC Community Safety	Help provide contacts and links with new service Provide a joined up approach to all substance misuse	3 training sessions undertaken by Turning Point to CSP partners frontline officers	Improve greater understanding around mental health and substance misuse (Kent & Medway Strategic Plan for reducing reoffending 2012-15)

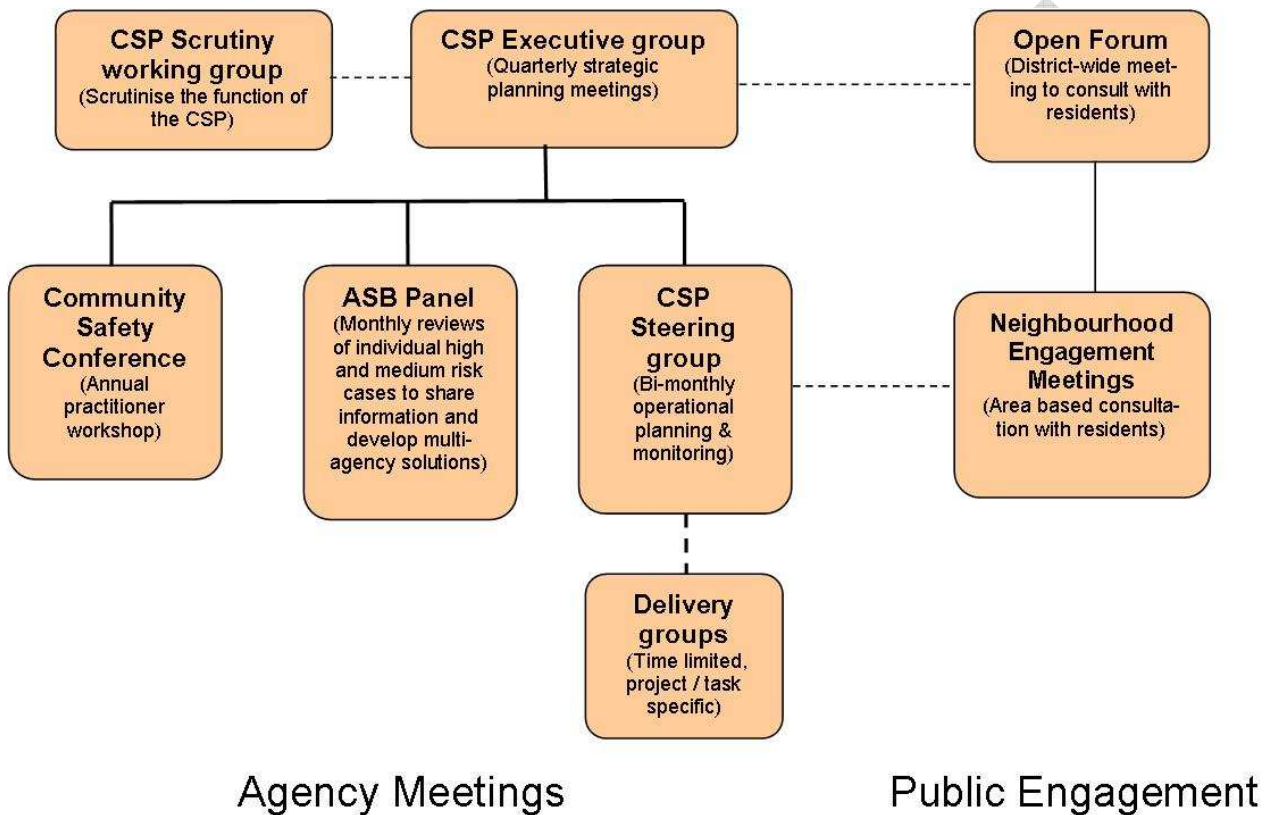
Acquisitive Crime

Theme	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
Target repeat/ prolific offenders & locations	AC01: Improve approach to victims of acquisitive crime and expand the use of Restorative Justice (RJ) clinics to manage of first time offences and ensure victims are involved in a restorative solution		Kent Police Community Safety Unit Sergeant Kent Probation Youth Offending Service Victim Support	Increase offenders acknowledging the consequences of actions Use alternative methods to custody & reduce the criminalization of first time entrants to the Justice System Implement the National Offender Management Service (NOMs) Pathfinder initiative	Increase in awareness and officers referring into the clinic for acquisitive crime offences 50% of first time offenders, put through the panel do not reoffended Offenders offered and engaged with restorative interventions	Utilise restorative practices for first time offenders (Police Crime Commissioner Plan 2013-17) Expand alternatives to custody (Victim support – 5 promises to victims) Restorative Justice Action Plan (2013)
	AC02: Continue to support the Integrated Offender Management (IOM) process and reducing reoffending of those identified as repeat and prolific offenders of acquisitive crime offences	March 2014	Kent Probation Police Community Safety Unit Sergeant TDC Community safety	Increase the intensive multi agency support around the most active offenders Identify those triggers to offending and support pathways to desistance Statutory duty of partnerships to reduce reoffending	A reduction in offending of those persons supported by the IOM process 12 meetings held, monthly attended by partners	Reducing reoffending, cutting crime, saving lives (2010) Kent and Medway Strategic Plan for Reducing Reoffending (2012-15)
	AC03: Run two targeted operations utilising the 'Kent Act' initiative to check second hand stores to ensure compliance with regulations.		KCC Trading Standards Kent Police TDC Community Safety	Increase use of the inspection and enforcement powers as prescribed in the Kent Acts 2001 Reduce handling of stolen goods & disrupt the market for goods distribution	2 operations run Checks on over 30 premises completed and checked for stolen goods	Vigorously target and disrupt rogue traders (Trading Standards Operating Plan 11-12) Work with businesses to reduce the impact of crime (Kent Policing Plan 2012)

Theme	What are we going to do?	When will it be completed?	By Who?	Why are we doing it?	Measures of Success	Links
Safeguarding vulnerable & young people	AC04: Expand the use of Smart water property marking and promote the initiative in key locations		Kent County Council Warden Supervisor Kent Police TDC Community Safety	Improve the identification of stolen goods Make people think about how secure their homes and outbuildings are	100 locations treated 50 people advised about property marking	Raise awareness of property marking (Police Crime Commissioner Plan 2013-17)
	AC05: Increase awareness of personal safety and bogus callers by facilitating the travelling play 'trickster' and an agency 'challenge us - always show ID' campaign.		TDC Community Safety Manager Theatre Group Orbit Housing Association Neighbourhood Watch KCC Trading Standards	Raise awareness of bogus callers with vulnerable people Reduce risk of distraction burglary Encourage residents to ask for identification	At least one performance delivered in Thanet Promotional material distributed 20 x ID challenges	Reduce Acquisitive crime (Kent Policing Plan 2012) Vigorously target and disrupt rogue traders (Trading Standards Operating Plan 11-12)
Prevention & early intervention	AC06: Deliver a burglary awareness project putting balloons through open windows during the summer alerting people to the risk of insecure property		Police Community Support Officers TDC Community Safety Neighbourhood Watch Area Leads Volunteers	Raise awareness of risk of burglary during summer months Reduce high incidents of burglary Target increase in thefts during summer months	Satisfaction survey for residents of properties visited 100 properties visited	Raise awareness of property marking (Police Crime Commissioner Plan 2013-17) Increase prevention (Trading Standards Operating Plan 11-12)
	AC07: Purchase crime prevention products to distribute to the public at community safety events.		TDC Community Safety Manager KCC Community Wardens Neighbourhood Watch Police Architectural Liaison Officer	Increase accessibility to products that make it harder for criminals Evidence from community engagement events about easy access outbuildings	Products reviewed, purchased & distributed to over 100 residents in peak locations	Promote crime prevention activity to reduce acquisitive crime & its impact (Kent Police Crime Reduction Strategy 2011-15)

7. Partnership structure

Agencies of the partnership meet throughout the year via a number of different forums aimed at co-ordinating activity, monitoring trends and ensuring clear information sharing. The partnership also oversees a comprehensive system of consultation with residents through its public engagement structure.



Agency Meetings

Community Safety Partnership Executive Group

Is made up of senior managers from the statutory agencies and other partners who act as a board overseeing the decisions and direction of the partnership. They are responsible for agreeing and ensuring their organisations help to implement the Community Safety Plan.

Community Safety Partnership Scrutiny Working group

This group is co-ordinated by the District Council political members and provides a scrutiny function, ensuring all processes have been complied with and that partners are working together. The group also oversees strategic planning and makes recommendations on the decisions of the partnership.

Community Safety Conference

This is an annual practitioner meeting where the strategic assessment data is reviewed and verified by wider partners, best practice is shared and ideas generated to inform and draft the annual community safety plan.

Community Safety Partnership Steering group

Meets bi-monthly and ensures the practical delivery of the community safety plan, associated projects and encourages inter-agency working on community safety initiatives.

Should further groups need to meet more regularly to ensure the specific delivery of a project or initiative within the Community Safety Plan, or as a response to a sudden emerging trend then this work could be managed by the initiation of a **delivery group**.

Multi-Agency ASB Case Panel

Is an operational panel that meets monthly and is attended by front line practitioners to review and discuss high and medium risk ASB cases that require multi agency provision. This is to ensure joined up working, prevent duplication and ensure information is shared reducing the chance of cases being ignored.

Public Meetings

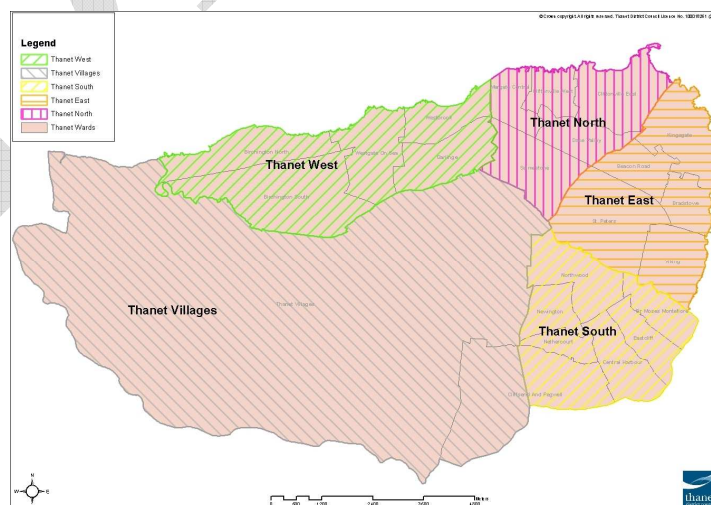
Open Forum

Open Forum events occur twice a year and are an opportunity for residents to meet with senior managers, look at the strategic planning, discuss priority issues and find out about the progress of the partnership against its action plan. It is not an opportunity to make area specific observations. It is also an opportunity for residents to get involved in partnership projects and find out more about Community Safety.

Neighbourhood Engagement Meetings (NEM)

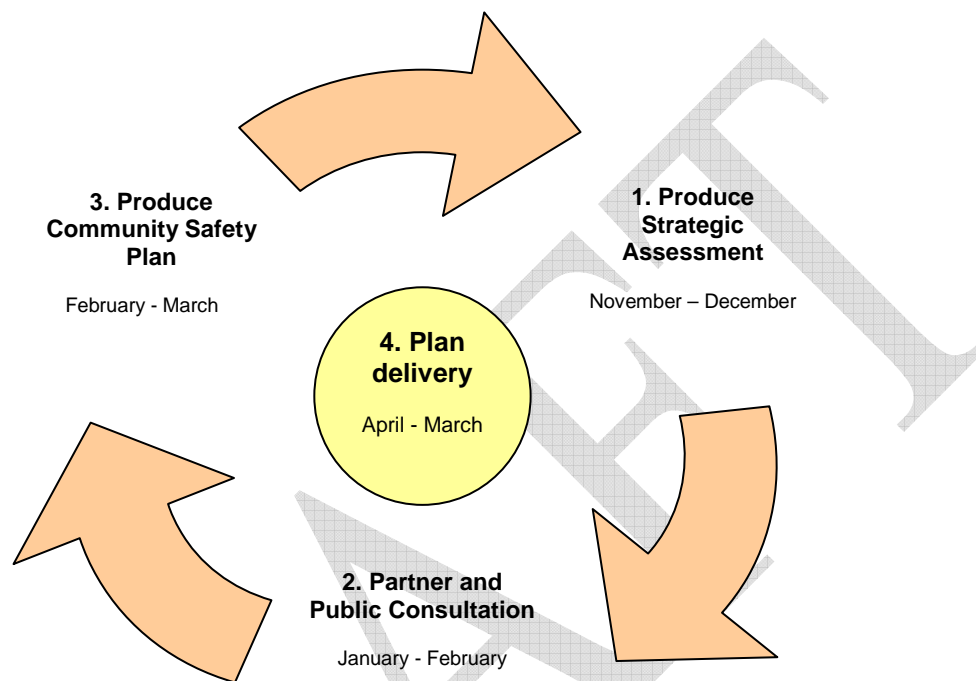
The partnership also delivers Neighbourhood Engagement Meetings to identify the issues that matter most to residents in our local communities. The district is divided into North, East, South and West geographical areas - with those living in more rural areas attending whichever location is closest and most relevant to them. A quarterly meeting takes place for each area replacing the previous structure of 21 Partners and Communities Together (PACT) meetings which was proving unserviceable by the key agencies.

The NEM meeting is attended by police inspectors and PCSOs for that area and district council representatives. Members of the community are free to pose questions or make observations about their area, even down to street level. Meeting dates are advertised on the Kent Police and District Council Websites in advance and are an opportunity to collectively problem-solve community safety issues.



8. Annual cycle

Each year the partnership undertakes a number of processes to formulate this Community Safety Plan. The annual cycle diagram below shows what is done.



➤ **Strategic Assessment**

Each year officers undertake a review of the available partnership data for the area and produce a 'Strategic Assessment' document which is used by practitioners to inform priority setting and planning.

➤ **Stakeholder consultation**

Each year we ensure that we consult on Community Safety priorities with residents and partners and also ensure we are accountable by feeding back on our progress. We do this by meeting with residents at open forums and neighbourhood engagement meetings as well as holding practitioner meetings throughout the year.

In January we held a Community Safety conference for practitioners to review provisional priorities and in February ran a consultation event asking for residents views.

➤ **Producing the Plan**

Following on from the data assessment and partner/public consultation, partners develop specific actions that aim to make an impact on the priority issues that we have established as needing intervention. These actions are finally reviewed and agreed by the senior managers in the relevant agencies and is scrutinised by the political members groups. Delivery of the actions takes place between April and March.

9. Useful Phone Numbers

Thanet District Council	01843 577000
Thanet Gateway services	08458 247 202
Kent Police	101 (In an emergency: 999)
Kent Fire and Rescue Service	01622 692121 (In an emergency: 999)
Kent County Council	08458 247 247
KCA UK (formerly Kent Council for Addiction)	01795 590 635
Eastern and Coastal Kent NHS Patient advice and liaison service:	0800 085 6606
Kent Probation - Thanet Office:	03000 473218
Hyde Housing Association	0800 389 3576
Turning Point	0300 123 1186
Kent Drug And Alcohol Action Team (KDAAT)	01622 221676
National Domestic Violence Helpline	0808 2000 247
Orbit South Housing Association Thanet Office:	0800 678 1221
Sanctuary Housing Association	0800 781 4755
Southern Housing Association	08456 120 021
Town and Country Housing Association	0845 873 1321
Porchlight	0800 5677699
Victim Support:	0845 3030900
Crimestoppers	0800 555 111

To find out who your local Police Community Support Officer and Police Constables are, or to see when your next neighbourhood meeting is visit www.kent.police.uk or call Thanet Community Safety Partnership 01843 577888

10. Glossary of terms:

ASBO	Anti Social Behaviour Order, a criminal or civil order Local Authorities and Police can apply for to the courts to place prohibitions on an individual who is causing persistent ASB. It is legally binding and carries maximum penalties of imprisonment if breached.
ABA	Acceptable Behaviour Agreement, an informal intervention used by ASB practitioners to agree with potential perpetrators of lower level ASB prohibitions.
Dispersal Order	Order providing police additional blanket powers to disperse groups of 2 or more who are causing ASB or likely to cause ASB for a period of 48 hours. The order must be agreed and signed off by the respective Senior Officers of the Local Authority and Local Police Force.
Drug Testing on Arrest (DTOA)	Pilot scheme introduced in Thanet for 2011-12 where people arrested for a number of offences which can be linked to supporting substance misuse, such as theft from a motor vehicle and acquisitive crimes, undergo compulsory drug testing. If they test positive, or refuse testing, sanctions are imposed.
Independent Domestic Violence Advisors	Specialist staff that deal with helping victims of domestic abuse. This project is a new county-wide programme co-ordinated by Kent Probation and funded by a range of district and county organizations.
KCA UK (Kent Council for Addiction)	Formerly Kent Council for Addiction , now covering other parts of the UK and known just as KCA UK. Provides substance misuse services. Currently provide youth substance misuse services in East Kent.
Kent Crime and Victimization Survey (KCVS)	Is a telephone survey of randomly selected households across Kent. It asks questions about issues such as experiences of victimisation, confidence in the police, confidence in the Criminal Justice System, feelings of safety, worry about crime and perceptions of anti-social behaviour.
Kent Fire and Rescue Service (KFRS)	The fire and rescue service responsible for delivering services, including rescue and preventative initiatives for each district in Kent.
Looked After Child (LAC)	Children who are in the care of social services.
NOMs-National Offender Management Service	Is an executive agency of the Ministry of Justice and commissions and provides offender services in the community.
NOMs Pathfinder	Each probation trust receives funding from the National Offender Management Service (NOMs) to deliver localised services. One service is the identification and delivery of restorative justice opportunities.
Neighbourhood Engagement Meetings (NEM)	Neighbourhood Engagement Meetings. Localised meetings for residents, geographically based, to discuss community safety issues of concern with local police and council officers.
NEET	Not in Education or Employment or Training
PACT	Partners and Communities Together, previous ward level public engagement meetings with residents and Police and Council officers. Geographical areas have now been amalgamated and are called 'Neighbourhood Engagement Meetings' (see above and on page 25 for a map of geographical areas)
Police Community Support Officers (PCSOs)	Members of support staff employed by Kent Police to support Police Officers in tackling crime and Anti Social Behaviour issues in local communities
Police and Crime Commissioner (PCC)	Elected representatives charged with securing efficient and effective policing and community safety.
S27 dispersal	is a police power, introduced in the Violent Crime Reduction Act 2006, where Officers can give people a direction to leave an area for up to 48 hours, if their presence is, or is likely to cause, alcohol related crime and disorder.
Thanet District Council (TDC)	The local government body for the Thanet District
Youth Inclusion Support Panels (YISP)	Multi agency panel which aims to prevent offending and anti-social behaviour by identifying and supporting young people aged 8–17 who are at high risk of offending and anti-social behaviour, before they enter the youth justice system.
Youth Offending Team	Multi-agency teams set up to manage young offenders, undertaking functions such as setting up reparation plans to ensure community sentences are completed and prevent further reoffending.

Partner
Logos
page